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STREAMLINING WORK FORCE PERFORMANCE

SITUATION.

A global mining company made a strategic decision to switch to a data-driven performance rewards system for the management teams.

As a first step, the company launched internal competition between mines.

The company needed a comprehensive tool to measure and compare their performance.

THE ROLE OF MITRAQ.

MiTRAQ provided the company with a benchmarking solution.

Using MiTRAQ, the management identified the five most relevant metrics and set new performance targets based on the top industry practices KPIs for the mines.

IMPACT.

MiTRAQ-based competition fostered performance across participating mines.

Data-based competition rewards helped drive mines' management motivation.

In medium term, productivity of the mines improved, resulting in increased profitability across the company.